



Job Position Title: Technical Support

Office Location:
460 Walker Street
Holly Hill, FL, 32117-2699

Metra Electronics is a privately held car stereo manufacturing company headquartered in sunny Central Florida and is searching for results orientated people to join our growing organization.

METRA ELECTRONICS CORPORATE MISSION

To enthusiastically and aggressively approach any opportunity to utilize our brain trusts, facilities, strategies, alliances and capital for the advancement of our employees and stakeholders.

There will be no limitations as we strive to create, innovate, manufacture and deliver high quality, good value products to not only satisfy but also astonish our customers. By following our vision and attaining high levels of honesty and integrity, we will experience the joy of competition and winning.

Responsibilities included but not limited to:

- Answer customer inquiries about Metra products and car stereo installation questions.
- Data Entry and R&D - Update vehicle application charts using Excel.

Experience & Requirements:

- Car stereo knowledge is a must and installation experience preferred.
- Ability to utilize resources to research vehicle information.
- Must have friendly phone manners.
- Must be able to speak well with customers and have patience.
- Intermediate level computer skills preferred.
- Metra product knowledge is a major plus.

Hours are 9am-7pm Monday-Friday, 10am-7pm Saturday, and 10am-4pm on Sunday. Must be flexible for training purposes and rotate shifts as necessary for business purposes. This position demands someone flexible and able to wear many hats as it requires you to switch roles and shifts as business necessitates.

We offer competitive wages, paid vacations/holidays, medical, dental, vision, & 401K with company match.

If interested, please submit your resume with salary history and position applying for to: resumes@metra-autosound.com