

Job Position Title: TECH SUPPORT - FLORIDA

Metra Electronics has been a leader in the aftermarket industry since 1949, our foundation was built on the design and manufacturing of ABS dash kits for aftermarket radios. Over the years Metra has expanded into many other industries, like Home Theater, Electronic Interfaces, Vehicle lighting and Safety. Metra is on a fast pace growth curve and we are looking for dedicated self-starters to contribute to our rapid pace. We are a privately owned company headquartered in sunny Central Florida and are searching for results orientated people to join our growing Tech Support department.

OUR CORPORATE MISSION

To enthusiastically and aggressively approach any opportunity to utilize our brain trusts, facilities, strategies, alliances and capital for the advancement of our employees and stakeholders.

There will be no limitations as we strive to create, innovate, manufacture and deliver high quality, good value products to not only satisfy but also astonish our customers. By following our vision and attaining high levels of honesty and integrity, we will experience the joy of competition and winning.

Responsibilities for Tech Support Employees:

- Answer customer inquiries about our products, and car stereo installation questions.
- Data Entry and R&D - Update vehicle application charts using Excel, and the ability to utilize resources to research vehicle information.
- Car stereo knowledge a must, and installation experience preferred.
- Must have a friendly phone manner. Must be able to speak well with customers and have patience.
- Intermediate level computer skills preferred.
- Metra product knowledge is a major plus.

Hours are 9am-7pm Monday-Friday, 10am-7pm Saturday, and 10am-4pm on Sunday. Must be flexible for training purposes and rotate shifts as necessary for business purposes. This position demands someone flexible and able to wear many hats as it requires you to switch roles and shifts as business necessitates.

We offer competitive wages, paid vacations/holidays, medical dental vision & 401K with company match. If Interested please submit resume and position applying for to:
resumes@metra-autosound.com

For more information please look at us at the below links for more details:

<http://metraonline.com/>

https://www.linkedin.com/company/metra-electronics?trk=company_logo

<https://www.facebook.com/MetraElectronics/>

<https://twitter.com/metraelectronic>